



We recently discovered that a few of our members had received calls from scammers posing as JACom Credit Union employees. The callers were able to spoof our phone number, making Caller ID appear as if the calls originated from the credit union.

We *may* contact you if fraud is suspected on your account, however we will **NEVER** ask for information such as:

- A verification code sent to you to be repeated back on the phone
- Your account/member number
- Your PIN number
- The three-digit security code on the back of your credit or debit card
- Your NetCU (online banking) username or password

If you receive a call like this one, please **HANG UP** immediately and call the credit union at **(323) 731-9358** or **(888) 527-9528**.

If you receive any suspicious calls **HANG UP**. If you receive any suspicious texts **DO NOT REPLY**.

To learn more about Caller ID Spoofing, please visit the FCC site at <https://www.fcc.gov/spoofing>